

SPECIFICATION AMENDMENTS

Please amend the current title of the invention, which appears on the first line of page

1, as set forth below.

A1
-- ~~System, Method and Article of Manufacture for Detecting Emotion in Voice~~

~~Signals in a Call Center By Utilizing Statistics For Voice Signal Parameters~~ --

Please replace the first paragraph on page 1, beginning on line 4 and ending on line 5,
as follows:

A2
--This application claims priority to ~~and is a continuation of~~ U.S. Pat. Application Ser.
now patent # 6,275,806
No. 09/388,909, filed August 31, 1999, *which* is herein incorporated by reference.--